

ROYAL COURT

THE JERWOOD THEATRES AT THE ROYAL COURT

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You are visiting the **Royal Court Theatre**.

The Royal Court is a theatre in Sloane Square, London, right next door to Sloane Square Underground Station.

This is what the theatre looks like from the front.

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You can also enter the theatre through the doors to the right of the building.

This entrance is **step-free.**

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When you first enter the building, you will be on the floor called the Circle level. This is where the **Box Office** is.

You can buy tickets at the Box Office. Tickets are sent to you by email.

The Box Office can be quite **busy and noisy**, and you may have to wait in a **queue** but it's a very **friendly** place.

Ask any member of staff for assistance and they will be happy to help.

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There are **toilets** located around the theatre.

- The Bar & Kitchen toilets in the basement level are gender neutral.
- On the Stalls and Circle level there are accessible toilets.
- In the Balcony, the toilets are split into 'Men' and 'Women'

These toilets can be **busy** and **noisy**. They also have automatic **hand dryers** which are **quite noisy**.

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The toilets at the Bar & Kitchen in the basement level are **gender neutral toilets**.

One set has cubicles, the other has urinals. It is up to you which ones you'd like to use.



CUBICLES



URINALS

**male and female toilets
available on Balcony level**





The toilets labelled **'Men'** and **'Women'** are on a landing above the balcony level.

This is on the way up to the Jerwood Theatre Upstairs.

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The **two accessible toilets** on the Circle level and one on the Stalls level are usually **less busy** but you **may still have to queue**.

The accessible toilets have **hand towels** instead of hand dryers.

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Every floor of the theatre can be accessed by stairs or by lift. There are two lifts.

You can use the main lift to get from the Stalls level right up to the 4th floor. This lift has voiced announcements.

The voices are those of actors who have been in plays at the theatre so **some of the announcements are a little unusual.**

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There is a **second lift** that you can use to get from the Stalls level to the Bar & Kitchen.

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Bags and coats can be left in the **cloakroom** with an usher where they will be kept safe until it's time to go home.

The cloakroom is located in the **Stalls level** of the theatre.

The cloakroom charge is **£1 per item** and when you leave your coat/bag the usher will give you a **ticket** that you will need to return when you collect your belongings.

The ticket is so that only you or your companions can collect your bag.

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You might find that the **cloakroom is closed** when you come to leave.

Don't worry, **ask any member of Front of House or Bar & Kitchen staff** and they will collect your coat/bag from the cloakroom for you.

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If you are looking for an area with **less footfall**, we have a space on the **balcony level**.

Drinks are not served here, the only bar in the building is downstairs in the Bar & Kitchen.

This area is usually quieter than the rest of the building.

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You might be visiting the Royal Court Theatre to watch a play.

There will be **Front of House Ushers** on every level of the theatre to help you during your visit.

The Ushers wear **red t-shirts** so you can find them easily.

There are two auditoria at the Royal Court Theatre. Your ticket will show the name of the auditorium you are visiting.

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The **Jerwood Theatre Downstairs** looks like this. It has three levels; the Stalls level, the Circle level and the Balcony level.

The stage **looks different for every play**. If you would like to see a picture of the stage before your visit, you can request one by email on boxoffice@royalcourttheatre.com.

Your ticket will be sent to you via email which shows the level you are sitting and your **seat number**.

The foyer areas on each level can become **very busy** just before a performance begins.

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The **Jerwood Theatre Upstairs** is what is known as a studio theatre. It has one level and is located on the 4th floor.

This is the staircase up to the Jerwood Theatre Upstairs, where you might have to **queue** before it's time to sit down. The **seating and stage change a lot** for each play.

If you would like to see a picture of the space before your visit, you can request one by email on boxoffice@royalcourttheatre.com.

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When you go into the auditorium you will need to **show your ticket** to the usher who will scan it.

They will be able to tell you **where your seat is** and give you information about the show.

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When it is nearly time for the show to start, you will hear a **bell ring**.

There may also be a **tannoy** announcing when there are 3 minutes until the performance starts, then 2 minutes, then 1 minute.

Before the show, **please turn off your mobile phone** if you have one with you.

You are **not allowed to take photographs** inside the auditorium.





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The **lights will go down** in the auditorium when the performance starts, and **people will be quieter** so they can hear the actors on the stage.

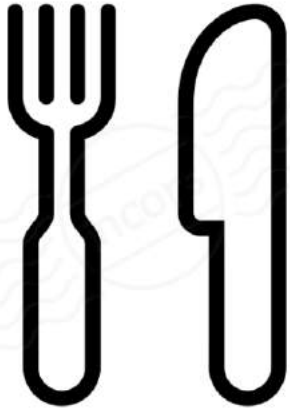
You might find that people **react loudly** throughout the play by clapping or laughing.

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You might be visiting to watch a **relaxed performance**. If you need to take some time away from the auditorium, there is a **monitor** that you can watch the performance on until you decide you would like to go back to your seat. This is what the monitor looks like.

There is also a **break away space** available during relaxed performances. The break away space is calm and quiet. If you would like to see the break away space when you arrive, you can ask an usher and they will show you where it is.





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Some performances will have an **interval**.

An interval is a 20 minute break for you to buy drinks, food or ice cream and to go to the toilet.

If you would like to know if the play you are watching has an interval, how long the play will be or any other information about the show, you can find out by emailing

boxoffice@royalcourttheatre.com.

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When the performance is over, **the audience will clap** to tell the performers that they enjoyed it.

The actors will take a bow and then it will be **time to leave**.



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You might be visiting to have a meal or drinks in our **Bar & Kitchen**.



The Bar & Kitchen is on the **basement level** of the theatre and this is what it looks like.

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The Bar & Kitchen staff wear **black t-shirts with white writing** on them.

They can help you during your visit.

The bar can sometimes be **very busy**. You can make sure you have a table to sit at by booking one in advance. You can book a table by emailing foodanddrink@royalcourttheatre.com.

When you arrive, a member of staff can help you find your table.

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There is a wide selection of drinks to buy at the bar if you would like to. There are also bar snacks, such as crisps.

If you would like to buy a meal to eat, you can choose from the menu which can be found on the website or on the tables in the bar.

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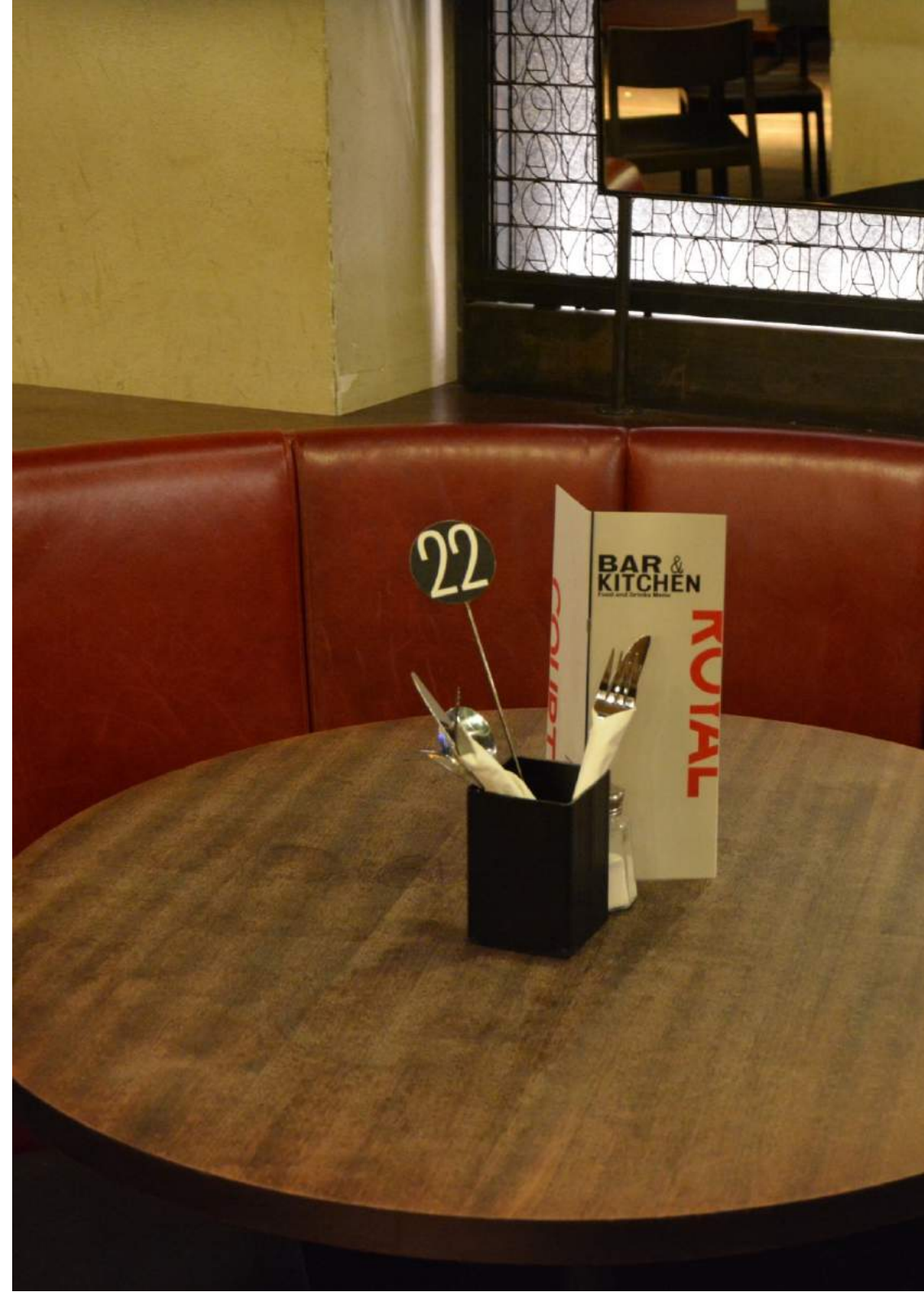
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You can **order your food** at the bar by telling the staff member serving you the number of the table you are seated at.

Alternatively, a member of staff can take your order from you at your table

If you have any questions about the Bar & Kitchen, or the food and drinks available there, you can email foodanddrink@royalcourttheatre.com to ask them.

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There is a **bookshop** on the **stalls level** of the theatre.

It is called the Samuel French bookshop and this is what it looks like.

It sells a wide selection of plays and books about theatre.

The opening hours are

- **11.30am–7.45pm** Monday to Saturday on show days
- **11.30am to 5.30pm** on non-show days
- The bookshop is closed on Sundays and Bank Holidays

If you would like to ask any questions about the Samuel French bookshop or the books on sale ahead of your visit, you can email

bookshop@royalcourttheatre.com





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When the performance ends or when you have finished your food and drinks, it will be **time to go home.**

Remember to **collect any items** that you may have left in the cloakroom **before you leave the theatre.**

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If you have any questions about coming to the Royal Court Theatre, or would like to give us feedback after your visit, you can email boxoffice@royalcourttheatre.com or telephone 020 7565 5000.

We hope you...

Enjoy your visit.